THE NCO LEADERSHIP CENTER OF EXCELLENCE
DLC HEARS YOU

"Like singing, learning is a participatory art that is amplified when more people join the chorus"

- Mike Porkopeak

WELCOME
BACK TO DLC HEARS YOU!

The intent of this publication is to respond, in an overarching fashion, to the comments on the End of Module and End of Course surveys.

We asked for feedback, you gave it, and now we owe you a reply. Our intent is to reach and inform every Soldier and every Civilian supervisor in our formations. So please, spread the word.

The survey comments were categorized as trends became readily apparent. We will address two, albeit very quickly, that were prevalent in all the surveys and a third that requires more time to digest.

Can't wait for the next issue? Neither can we. 'Till then.

DLC TIP

To download the Audio Book:

Right-click the audiobook icon, select "Save Target As", open the MP3 file from your computer's "Downloads" folder.

TECHNICAL ISSUES

"A few lessons timed out and progress was not recorded, resulting in me having to redo the entire lesson multiple times for full credit"

"I had to retake a module because ALMS didn't update and add my score"

As you can imagine, we here at the NCOLCoE share in your frustrations when technical deficiencies become an impediment to your learning process. While we do not own any of the systems or processes required for DLC, we do ask that you continue to let us know of issues that arise. We have and will continue to pass your comments onto the subject matter experts who can either address the issues themselves or who can reach out to those that can have a positive impact on the technical deficiencies.

SPELLING & GRAMMAR

"The only main issue I noticed were a few spelling errors throughout the course"

"You have a few spelling errors in the first lesson within this module"

These too, like technical challenges, can deter from the learning process. As we transition to the maintenance phase of the DLC lessons, we will put extra effort to eliminate all spelling and grammar mistakes. As we understand and acknowledge these two challenges, we ask that you work through the technical challenges and look past the spelling and grammar issues. This will allow you to focus on the lesson content, and the spirit and intent of what the lessons are working toward. Thanks to you, future products will be better.

LENGTH

"THEY ARE TOO LONG"

"Scenarios are too time consuming and quickly cause a loss of interest and a lack of engagement with the material"

"It's not that there was too much information, but there was too much additional conversation that was not relevant or pertinent to actual learning objectives"

Our third and final trend which we wish to address is, for lack of better description, that it takes too long to complete the lesson or the course. Interestingly enough, this is not from the perspective the course material is too much, which makes sense since the courses range from 43 to 47 hours and the learner has 24 months to complete the course. The challenge seems to be the dialogue is drawn-out and the scenario moves too slow making it unnatural and boring. Again, we have an obstacle to learning.

Based on your input and our review of the lessons, we understand where everyone is coming from and will address these concerns in the maintenance phase. What we find refreshing is that there is a paradigm shift in the formations from the previous "check the box" behavior associated with SSD, where little learning was occurring, to Soldiers appreciating DLC for what it is, an opportunity to learn.

Leonardo da Vinci claimed, "Study without desire spoils the memory, and it retains nothing that it takes in."

In this spirit, you have proven through your thoughtful feedback that you have the desire to learn. For that, we thank you.

"Leaders Build Lethality, We Develop Leaders"